Case 2:13-cv-00193 Document 772-5 Filed on 11/18/14 in TXSD Page 1 of 1

From: Bell, Stephen

To: GRP_Region 2B_DLD; GRP_Region 2A_DLD; GRP_Region 1B_DLD

Sent: 6/25/2013 5:15:57 PM

Subject: FW: Election Certificate Qualification Uncertainty

Team,

Please see the note below and apply this logic.

v/r
Stephen W. Bell
Customer Operations Senior Manager- North and East
Driver License Division
Texas Department of Public Safety
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512-550-7064 (C)
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The Driver License Division is committed to quality and excellence in customer service. Please share your thoughts with us via our online customer service survey at: http://www.survey.utexas.edu/txdps/

From: Winkley, Salestus

Sent: Tuesday, June 25, 2013 1:19 PM

To: GRP Region 1A DLD

Cc: Webster, Jack; Haschel, Lonny; Bell, Stephen; Rodriguez, Tony; Watkins, Paul

Subject: Election Certificate Qualification Uncertainty

If you have uncertainty on whether or not a person meets the qualifications to get an Election Certificate err on the side of caution and assume that they do meet the qualifications and issue the certificate. If necessary, rather than encounter public backlash, we will work our way through qualification issues that may arise.

Salestus Winkley

Senior Regional Manager, Region 1

Driver License Division

Work: 214-861-2115 Cell: 469-585-0238

Salestus.winkley@dps.texas.gov

2:13-cv-193 09/02/2014 DEF1340